

Terms and Conditions of Trade

Securing your booking

Upon booking your function, a deposit is payable within 10 days and will secure your staff, any equipment and date of function. The minimum deposit is \$100. The company reserves the right to redeploy staff and rehire equipment on this date if the deposit had not been paid after 10 days. The company defines “fully paid” as cleared funds in our bank account.

Post Poning or cancelling your function

The Customer must advise *BBQ at your place* in writing at the time of postponement or cancellation.

Time to Function	Terms if customer postpones or cancels the function Any additional outside venue hire fees or contacted supplier fees are the responsibility of the customer.
30 + Days	\$100 Deposit is fully refundable.
15 days to 30 Days	Fully refundable minus a \$100 administration fee if function is cancelled. Invoice fully payable 7 days prior to your function. Your function is not secured until the final payment has been received. <i>BBQ at your place</i> will accept increased guest numbers only, after the customer has confirmed function details and invoices are created.
4 to 14 Days	We do not accept cancellations within 7 days from your function. Function can be post poned to any date within 6 months only if invoice has been fully paid. If the value of the rescheduled function is less than that of the original fully paid function no refund will be made of the difference.
Within 3 Business days	If the customer cancels the function for any reason, no refunds will be given. Function can be post poned to any date within 6 months only if the invoice has been fully paid. The following charges are payable 7 days prior to the new function date as per original invoice. 50% of the food bill 50% of all hire equipment (as per original invoice) 100% of Delivery and set up fees (as per original invoice) If the value of the rescheduled function is less than that of the original fully paid function no refund will be made of the difference.

